

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:	Eric Havens, et al.	§	Group Art Unit:	2665
Serial No:	Unknown	§	Examiner:	Duc Chi Ho
Filed:	March 23, 2004	§		
		§		
		§		

For: Changing Quality Of Service For Voice Over IP Calls

Mail Stop PATENT APPLICATION
Commissioner for Patents
P. O. Box 1450
Alexandria, VA 22313.1450

"EXPRESS MAIL" Mailing Label No.: EV450382250US
Date of Deposit: March 23, 2003

Dear Sir:

PRELIMINARY AMENDMENT

Please amend the application as follows prior to the substantive examination thereof:

Amendments to the Specification begin on page 2 of this paper.

Amendments to the Claims are reflected in the listing of claims which begins on page 3 of this paper.

Remarks begin on page 7 of this paper.